

## **Privacy Policy**

This privacy statement describes how Phoenic Node collects and uses personal information in connection with your use of phoenicnode.com website and other "Phoenic Node" platforms ("Site"). If you have questions about processing of your personal information, you may contact Phoenic Node via following information:

*Contact Information* : support@phoenicnode.com

### **1. Processing of Personal Data Related to Your Use of Site, Applications And Online Services.**

- Your contact information including name, e-mail address, telephone number, transactional information, gender, nationality,
- Transactional Information
- Or other registration-related information

### **2. Information Use and Sharing**

#### **2.1. Personally Identifiable Information**

Phoenic Node does not share personally identifiable information except with contracted service provider(s) as may be necessary to provide the services and support offered through the Website. We and our service provider(s) may use users personally identifiable information as described herein and in compliance with the conditions states in this policy.

#### **2.2. Sales Information**

If you purchase a node from Phoenic Node and register to the Website, your purchase information will be matched with your account registered to the Website.

#### **2.3. Aggregated Information (Non-Personally Identifiable)**

Phoenic Node may share aggregated demographic information with our partners, vendors, suppliers, third party providers, and advertisers anonymously. Anonymous information is not linked to any personally identifiable information. Cumulatively this information cannot identify an individual person.

#### **2.4. Business Transitions**

In the event Phoenic Node goes through a business transition, such as a merger, being acquired by another company, or sale a portion of its assets, the personal information of users and will, in most instances, be part of the assets transferred.

### **3.Communication From Us**

#### **3.1. Service Announcements**

Phoenic Node may send a welcoming email to verify password, username, and reference to terms and agreements signed for during the purchase process. Customers may occasionally receive information on the Phoenic Node's business, products, services, promotional offers, and newsletters. Customers has the right to request not to receive non-mandatory communications.

#### **3.2.Customer Support**

Phoenic Node communicates with customers via email, regular mail, telegram, whatsapp, etc, along with support ticketing system and telephone on a regular basis to provide requested services and in regard to issues relating to their Phoenic Node services.

#### **3.3. Legal Disclaimer**

Though Phoenic Node makes every effort to preserve user privacy, Phoenic Node may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a law enforcement action, a subpoena, warrant, court order or legal process served on Phoenic Node.

#### **3.4. Changes to the Privacy Policy**

Phoenic Node reserves the right to amend or change this Privacy Policy at any time and at its sole discretion. When changes or amendments are made to the Privacy Policy, the amended Privacy Policy will be released through Website and will enter into force immediately

#### **3.5.Links**

This privacy statement applies solely to information collected through the Website. The Website may contain links to other sites. Please be aware that Phoenic Node is not responsible for the privacy practices of such other sites that are not owned and operated by Phoenic Node. We encourage users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information.

### **3.6. Privacy Policy Applies to All Data Collected**

This privacy policy applies to personal data regardless of the technology used for processing that data – it's technology neutral and applies to both automated and manual processing. It also doesn't matter how the data is stored – in an IT system, or on paper; in all cases, personal data is protected as defined in this policy.

### **4. QUESTIONS**

Questions regarding this Privacy Policy should be directed to [support@phoenicnode.com](mailto:support@phoenicnode.com)

### **5.EFFECTIVE DATE**

The effective date of this Privacy Policy is June 2024